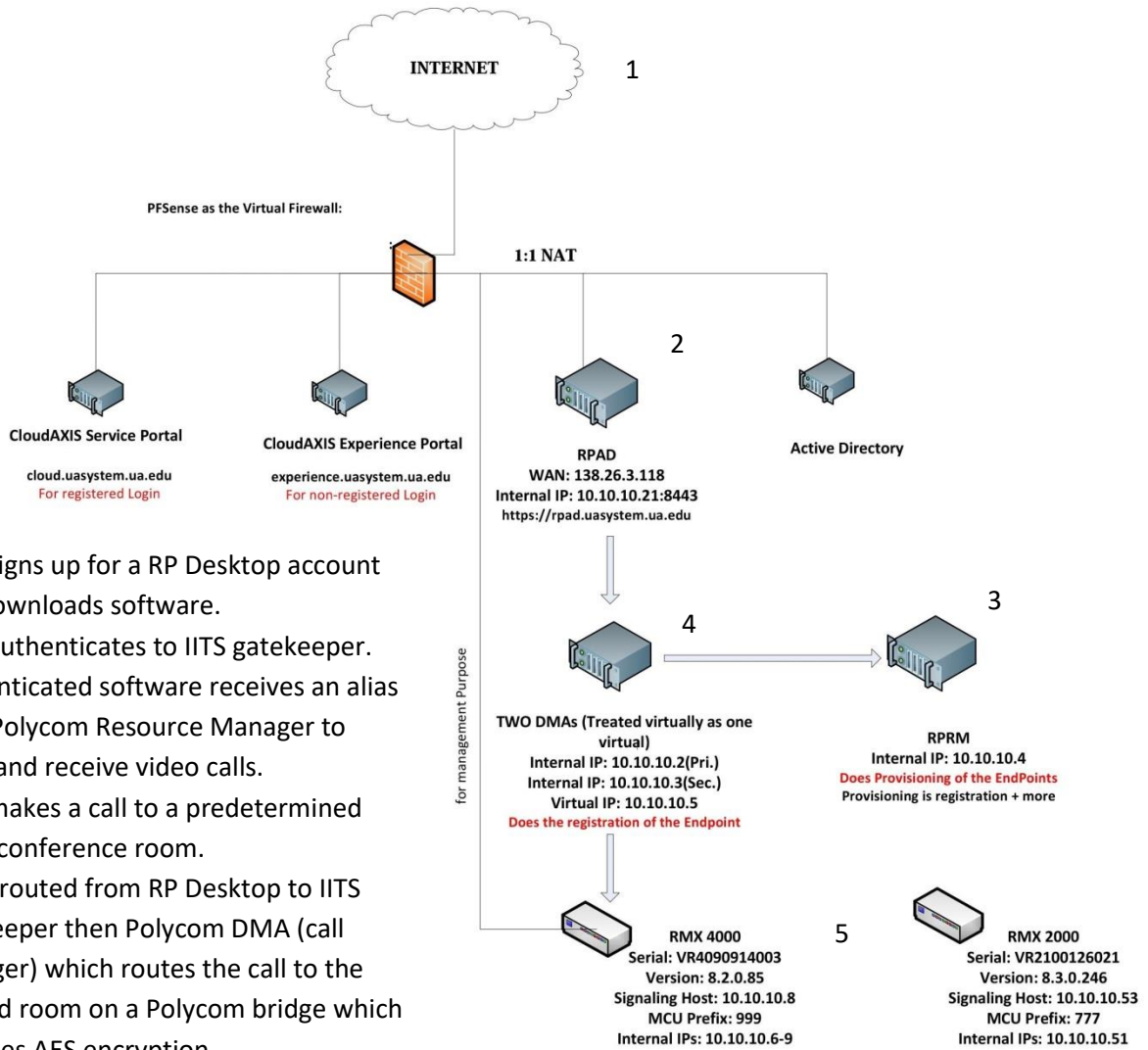


IITS (Intercampus Interactive Telepresence System) is the managing hub for The University of Alabama System’s secure video collaboration network providing: in-state, national and international connection capabilities; secure access, user provisioning, network security and encryption.

IITS follows the University of Alabama in Birmingham’s (UAB) data security network requirements for HIPAA regulations. Current Data Security Questionnaire is on file. IITS also adheres to The University of Alabama in Birmingham’s Health System’s HIPAA risk assessment requirements. Current Security Risk Assessment is on file. All IITS employees participate annually in the University of Alabama’s Health Insurance Portability & Accountability Act (HIPAA) training. Current certificates of completion are on file.



1. User signs up for a RP Desktop account and downloads software.
2. User authenticates to IITS gatekeeper.
3. Authenticated software receives an alias from Polycom Resource Manager to place and receive video calls.
4. User makes a call to a predetermined video conference room.
5. Call is routed from RP Desktop to IITS gatekeeper then Polycom DMA (call manager) which routes the call to the desired room on a Polycom bridge which provides AES encryption.